

# Security Awareness Education for Banking

Discover the latest security best practices to ensure the proper protection of sensitive data and help fulfill compliance requirements with Trustwave Security Awareness Education.

**For organizations that need on-demand security awareness training that includes staff evaluation and reporting for compliance purposes.**

## About Trustwave®

Trustwave is a leading provider of on-demand and subscription-based information security and payment card industry compliance management solutions to businesses and government entities throughout the world. For organizations faced with today's challenging data security and compliance environment, Trustwave provides a unique approach with comprehensive solutions that include its flagship TrustKeeper® compliance management software and other proprietary security solutions including SIEM, WAF, EV SSL certificates and secure digital certificates. Trustwave has helped hundreds of thousands of organizations-ranging from Fortune 500 businesses and large financial institutions to small and medium-sized retailers-manage compliance and secure their network infrastructures, data communications and critical information assets. Trustwave is headquartered in Chicago with offices throughout North America, South America, Europe, Africa, Asia and Australia.

For more information:  
<https://www.trustwave.com>.

## Defense at the Front Lines

Your staff handles sensitive data as a part of their everyday routine, and ensuring they understand the security risks relevant to their duties is imperative. In addition, your customers depend on you to help protect their sensitive banking information - and to educate them on best practices to use when they bank online. By educating your employees, suppliers, partners and customers, you reduce the chances that your organization and your customers will become victims of today's data security threats, as well as ensure they can properly handle an incident should one occur. In addition, a number of industry and regulatory compliance initiatives require organizations to institute a formal security awareness program for employees.

Benefits of the Trustwave SAE portal include:

- Makes training easy and efficient with on-demand, Web-based content
- Helps meet FFIEC requirements for training employees and customers
- Demonstrates fulfillment of compliance requirements by tracking course completion and evaluation results
- Educates participants on integrating regulatory and industry compliance and security into their everyday routine
- Increases retention by engaging learners with hands-on activities

## On-Demand Security Awareness Education

The Trustwave SAE portal provides a comprehensive suite of on-demand, Web-based training to help organizations meet industry and regulatory requirements specific to security awareness training. The hosted solution allows organizations to access content through our virtual learning portal without incurring the cost of creating their own program.

## Web-based Delivery and Reporting

The Trustwave SAE portal automatically tracks each participant's progress and test results on a lesson-by-lesson and group-by-group basis. The collected tracking data provides simple reports on how the participants are progressing with their security awareness training.

## Courses for Employees and Customers

Trustwave's role-based Security Awareness Education (SAE) program delivers up-to-date training that targets the right audience with the right content. Available courses include:

- Secure Banking Practices for Businesses (20-30 minutes)
- Secure Banking Practices for Consumers (20-30 minutes)
- Security Awareness for Bank Employees (60-90 minutes)

## Custom Courses for Your Organization

Trustwave will customize your Security Awareness Education program to fit your training needs and goals for each audience. Your options include:

- Add or remove lessons from each course to ensure content targets each audience
- Include additional materials, such as internal policy documents or quizzes, with any Trustwave-hosted course
- Publish content to your existing SCORM-compliant LMS to leverage all of the reports and notifications you usually use to educate your employees
- Engage a Trustwave education expert to create custom content for you - or license our proprietary XML development tools to customize content yourself

