

# Trustwave Cybersecurity Education

## THE RIGHT CONTENT TO THE RIGHT AUDIENCE AT THE RIGHT TIME

Your organization's defenses against cyber threats are only as strong as your weakest link. It is vital to invest in effective cybersecurity awareness training and education for your employees to foster a vigilant culture of security to prevent and detect attacks, understand how to respond to security incidents and serve your customers in a secure and compliant manner.

Trustwave delivers comprehensive, easily accessible, and easy-to-administer Cybersecurity Education offerings to meet your regulatory and internal compliance requirements. Informed by our real-world security threat and compliance expertise, Trustwave Cybersecurity Education courses are designed to meet the requirements of your organization and the specific roles within it – from front line employees to managers to software developers and many more. It helps you deliver the right content to the right audience at the right time and on the platform of your preference.

## Helping You Manage Risk

Trustwave offers two types of on-demand Cybersecurity Education: Security Awareness Education (SAE) for general staff and Secure Development Training (SDT) for technical staff. Each offering provides a full suite of web-based training to help your organization meet your industry and regulatory requirements.

Trustwave also offers onsite secure application development training delivered by Trustwave SpiderLabs.

## Delivered for Your Requirements

Your on-demand Cybersecurity Education SAE and SDT courses may be hosted in the Trustwave portal or on your own Learning Management System (LMS). Our training content is Sharable Content Object Reference Model (SCORM) 1.2 compliant.

Trustwave cloud-based courses run on all major web browsers and operating systems for desktop and mobile devices, providing anywhere, anytime access.

The user interface makes it easy for users to track and complete their assigned training. Welcome messages, banners and online help and tutorials provide step-by-step instruction for users from the start of their coursework, to in-progress views and completion.

You may also opt to personalize your portal to align with your branding and style. The portal is English by default and may be configured in Spanish, French and Portuguese as well as many other languages.

## Key Benefits

Trustwave Cybersecurity Education delivers:

### The Right Content

- Informed by Trustwave's compliance and security expertise
- Flexible course design for your specific needs

### To the Right Audience

- Training for specific roles within your organization
- Reporting to match your organization's structure

### At the Right Time

- Anytime access from desktop or mobile
- Onsite training for secure application development

### In the Right Way

- You can offer courses in local language
- You can customize the portal for your brand and requirements

## Focused Content for Each Audience

Trustwave Cybersecurity Education offers robust content libraries for SAE and SDT that are updated regularly. You have flexibility in your course selection for your employees. Quizzes are available for all lessons in the content libraries.

### SAE

SAE offers role-based security awareness content, supported by expertise from Trustwave Global Compliance and Risk Services and SpiderLabs experts. Courses are comprised of lessons targeted for common organizational functions. Lessons may be mixed and matched to create a unique role-based course for your users, or you can select from the packaged role-based courses:

- Retail Associates and Managers
- Call Center Employees and Managers
- Enterprise Employees
- IT and Engineering
- Health Care Workers

Ready-to-print posters are provided with any SAE purchase, so that you can visually reinforce your SAE program and security awareness culture year-round.

SAE lessons are available in English, Spanish, French and Portuguese and can be localized in to additional languages.

### SDT

SDT technical courses introduce your development staff to theory and best practices around planning and writing secure code. You can choose to enroll employees in just one of the courses that is most relevant to them, or to give them access to a bundle of secure coding and design courses. SDT cloud-based lessons are in a variety of languages, including English, Japanese, Chinese and German and content translation is available.

## Customizable Learning Paths and Metrics

The Trustwave Cybersecurity Education portal offers visibility into each user's training with progress tracking and reporting on the individual learning plan. You can establish your own organizational training requirements for mandatory or optional learning objectives. The system can monitor each user's acceptance of your security policy or supplemental training materials to support specific awareness initiatives or compliance activities.

The portal facilitates hierarchical tracking by multiple admin, manager and user levels to adapt to your organizational structure with distinct user group and management review needs. Reporting provides information for performance evaluations and may be used to support disciplinary action.

Advanced reporting capabilities are available for a variety of purposes, including performance comparisons and the establishment of competency standards to align desired skills with specific learning sessions.



## Easy to Administer

An easy-to-follow Administrator's Guide with step-by-step instructions is provided to guide training administrators through set up and the advanced capabilities of the Cybersecurity Education portal.

Administrators can deliver and track online training, exams, and compliance content from a single system. Administrators and other users with management access can configure training programs once and then automate the administration and oversight of training processes for enrollment, notification, progress and completion of training for all users. Email triggers and other communication can be automated and tracked.

## Available with Annual License

SAE and SDT licenses are available per user per year. Users are provisioned a course of one or more lessons. An SAE license gives each user access the entire SAE lesson library. SDT user licenses are offered for either a single lesson or a course bundle of five lessons.

## Get Started Now

Your organization has sensitive and proprietary data to protect, and it is essential your employees understand the risks relevant to their duties. Through awareness programs, your organization can develop a team approach to risk management that engages and empowers every employee to participate in cyber threat prevention, detection and response.

For more information, visit [Trustwave Security Awareness Education](#) or [Trustwave Secure Development Training](#).